Carteret-Craven Electric Cooperative





Financial Report

Revenues

Total Income	^{\$} 71,871,938	^{\$} 67,979,596
Miscellaneous	^{\$} 1,839,593	\$ 1,850,233
Non-operating	^{\$} 1,493,932	^{\$} 941,094
Public Other	^{\$} 577,063	^{\$} 543,159
Commercial Industrial	^{\$} 13,993,408	^{\$} 12,781,230
Residential	^{\$} 53,967,942	^{\$} 51,863,880
	2019	2020

2010

2020

Expenses

Expenses	2019	2020
Power	^{\$} 47,351,495	^{\$} 42,840,947
Taxes, Interest, Depreciation	^{\$} 6,926,853	^{\$} 6,981,743
Administration General	\$ 4,237,923	\$ 4,111,443
Operation Maintenance	^{\$} 6,132,123	^{\$} 6,437,512
Customer Service Accounting	^{\$} 2,181,976	\$ 2,211,324
Total Expenses	^{\$} 66,830,370	^{\$} 62,582,969
Operating Margins	^{\$} 5,041,568	\$ 5,396,627

Statistics

Total Electric Services in Place	44,290
New Services	
Miles of Transmission	63 miles
Overhead Distribution	1,204 miles
Underground Distribution	1,216 miles
Total Energized Line	2,483 miles

Defining a Brighter Future

CCEC is defining a future for its members and the communities we all share - a brighter future that continues our commitment to delivering reliable electricity at the lowest possible cost while also advancing the pursuit of responsible sustainability goals.

CCEC believes the benefits of our initiatives in the next decade and beyond will extend to this entire community, and it starts with our business model. The member-owned electric cooperative business model works.

As a not-for-profit business located in and governed by the communities we serve, we put people and those communities first.

The brighter future we are defining must strike a careful balance in providing electricity that is not only sustainable, but is also reliable and affordable. CCEC, along with the network of North Carolina's electric co-ops, have set a goal of achieving net-zero carbon emissions by 2050, with an interim step of reducing emissions by 50 percent from 2005 levels by 2030.

We commit to these goals voluntarily and know that to achieve them while upholding our promise of delivering reliable electricity at the lowest possible cost, we must: continue to leverage our existing investments in carbon-free power sources like nuclear energy; work with our members through energy services to manage when and how electricity travels across the grid; incorporate new sources of energy, including solar; utilize low-cost natural gas to expand renewable energy growth; and support the advancement of new technologies that effectively capture carbon emissions.

Our success hinges on preserving the cooperative business model because it keeps us close to the needs of our community, is flexible and always puts people first.

Most importantly, we will never lose sight of the fact that the brightest parts of our future are the people and communities we serve.

Learn more at: ncelectriccooperatives.com/brighter-future

Programs & Services

Outage Alerts, Connect to Save, Bank Draft



You can sign up to get outage text alerts when the power goes out at your home or business. Type **CCEMC** to **1.800.682.2217**.



Connect to Save makes access to smart thermostats affordable. Leading brands can be purchased for as little as \$25. Go to connecttosavenc.com



Looking for an easy way to pay your electric bill? Automatic Bank Draft is for you. Go to ccemc.com/PaymentOptions

Capital Credits

Co-op returns record \$5.59 million in 2020

CCEC members and former members last year received the biggest capital credit retirement nearly ^{\$}5.6 million — in the cooperative's history, which provided much-needed assistance to many facing financial struggles related to the COVIDpandemic.

The CCEC Board of Directors retired a portion of capital credits in May to give members some economic relief in the early months of the pandemic, and approved a second retirement in July.

"The capital credit refund totaled \$5,591,069," said Junior Accountant Veronica Johnson, who manages the retired capital credits. "That is the largest amount



the co-op has ever retired, and we hope the additional money is a help to those who have faced financial struggles during this unprecedented time."

Anyone who has been a member of the cooperative between 1994 and 2019 earned a refund.

What are capital credits?

Getting electricity from CCEC makes you a member and owner of the business. Unlike an investorowned utility that earns profits for its investors, the cooperative returns your "investment" to you.

Capital credits are funds in excess of operating costs that are allocated to the members annually. Before the capital credits are returned to the members, they are used to help keep rates at an affordable level by reducing the amount of funds the co-op borrows to maintain and grow its electric

CAPIT	AL CREDITS
2016:	\$4,251,668
2017:	^{\$} 5,489,648
2018:	^{\$} 3,240,463
2019:	^{\$} 4,636,539
2020:	\$5,591,069

distribution system.

When the co-op's financial status allows, a portion of capital credits are returned to the membership each year through a capital credit retirement. The dollar amount returned depends on both the number of years of membership and how much energy the member has used.

If a current address for a former member is not available, the funds remain in their account until they must be turned over to the State of North Carolina.

Unclaimed Funds

We are holding close to ^{\$}1.95 million in unclaimed

money, and want to get it back to its owners. Each year, hundreds of refund checks are returned because of invalid addresses. If we can't find the "owners" of the money, after three years we have to hand over (escheat) those unclaimed funds to the state.

Over the past five years, the cooperative has handed over more than ^{\$}2.1 million in unclaimed Capital Credits to the Department of the State Treasurer.

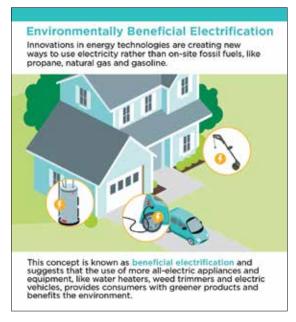
We would much rather see that money go to our members and former members, where it belongs. If your address changes at any time, please notify us, so we can get your money to you!

For a list of unclaimed money from past retirements or to update your contact information go to **ccemc.com/CapitalCredits.**

Beneficial Electrification

If you're like most Americans, you're interested in saving money on energy costs and in doing your part to help the environment. Wouldn't it be great if you could do both? You can.

Through a concept called "beneficial electrification," innovations in energy technologies are creating new and improved ways for us to use electricity instead of fossil fuels, such as propane, natural gas and fuel oil, in ways that reduce overall emissions and costs.



Environmental performance of electric devices continues to improve over time. And, as CCEC and other utilities shift to more options that include renewable energy sources to make existing generation technologies cleaner, electricity will require less fossil fuel per kilowatthour of energy produced.

So, here's how this concept impacts you. It means that electric appliances such as your water heater, clothes dryer, oven and even your lawn care equipment have the potential to become greener. When CCEC takes advantage of advances in technology and the market at the generation point (how the electricity is produced), it means those efficiencies are inherently passed along to you, our members.

Electricity is getting cleaner.

Because large appliances have a typical lifespan of about 10 years, those replacement appliances are more efficient and the electric grid is getting greener. The high efficiency

electric oven, washing machine or refrigerator you buy today could be powered by renewable sources in the near future.

As we tap into more renewable options in the future, your electric appliance and other devices have the potential to become greener and more energy efficient.

Small steps help the environment.

For anyone looking for more environmentally-friendly options, choosing electric appliances, tools and cars over those powered by fossil fuels is an easy solution. Whether through electric lawn mowers, blowers and weed whackers (plug-in or rechargeable) or through electric water heaters and other appliances, beneficial electrification is a means to reducing greenhouse gases and helping our environment. It can also translate into a better quality of life. For example, when you can trade the loud rumble of a gas-powered mower or blower for the quiet efficiency of electric versions, you eliminate the exhaust emissions and the unpleasant noise.

Doing our part.

As the overall energy sector continues to evolve, CCEC is striving to take advantage of the advances in technology and the opportunities of the market as they become available. This means CCEC can leverage the flexibility of the grid to offer a wider range of renewable power selections as we continue to bring safe, reliable and affordable power to our community.

We also promote energy efficiency through programs like our Connect to Save smart thermostat program, a time-of-use rate and more. In addition, through our member account management portal, PowerPay24, you can monitor your energy use.

We also offer rebates for newly installed heat pump water heaters.

We care about our community because we live here, too. As your trusted energy partner, we are here to discuss available renewable energy options and help you learn about more ways to reduce your energy use.

While each member's reduction might be small, together they can lead to significant savings of money and harmful emissions. And that means a brighter future for us all.